



**TREVORS
CARPETS**

THE BUILDERS CHOICE

MAINTENANCE AND GENERAL INFORMATION FOR TIMBER / LAMINATE FLOORING

Your floor will provide years of enjoyment and enhancement to your home but as with all flooring products some simple maintenance and care should be taken to preserve its beauty over time.

PLEASE DO:

- Provide mats outside and inside to trap dirt before it gets to your floor.
- Use a micro fibre mop, well wrung out, to clean your floor.
- Provide shade / protection from direct sunlight.
- Place protector pads under all furniture.

PLEASE DO NOT:

- Over wet your floor. Water is the enemy of any timber / laminate floor.
- Allow spills to remain unattended - mop as soon as possible.
- Use a steam mop on your floor. This will ruin your floor.
- Use any abrasive pads or abrasive liquid cleaner to remove soil.
- Apply wax or solutions containing wax on your floor.

GENERAL INFORMATION

All floors will scratch. Most scratches cannot be removed from a laminate floor and require heavy sanding to remove them from a timber floor.

The higher the gloss level of your floor the more you will see scratches, plank joints, marks and undulations from the sub floor.

Stiletto or similar heeled shoes will dent your timber floor but are far less likely to damage a laminate floor.

Timber floors will darken with exposure to light. Move rugs / furniture occasionally to avoid patches of different colours. Laminate floors will not darken. All flooring will fade when exposed to direct sunlight.

Every timber floor will be different in appearance because no two trees are the same. Hence the attraction and unique beauty of a natural timber floor.

Laminate floors are predictable and will not vary. All floors will move with the changes in season, even floors glued directly to the sub floor.

All timber floors will have minor 'cracks' and it is not unusual to find very small splinters in your mop head. This will not have any detrimental impact on your floor.

Regular vacuuming or sweeping with a soft broom is the easiest way to keep your floor looking beautiful with the aid of a well wrung out fibre mop to remove marks. Stubborn grime can be removed with the aid of specialised timber / laminate floor cleaner.

Pets can damage your flooring. Keep claws trimmed. Pets urine contains urea that will damage your flooring and void your warranty.

Trevors Carpets - Laminate and Timber Information Sheet and Check List

1. When purchasing timber flooring you are purchasing a species of wood not a colour. Variations in colour, grain, gum vein, knots and texture may occur from batch to batch and from the sample shown.
2. Timber will change colour dramatically when exposed to direct or ambient UV light. Tannic acid in the wood oxidizes causing the change of colour shading. This is especially evident when furniture or rugs are left in the same spot for a significant period and then removed exposing the flooring underneath as a lighter shade. If the rug or furniture is left off the floor, the colour will eventually even out.
3. All timber floors will be affected by impact denting and scratching. The depth of impacts and the severity of scratching will depend on the hardness of the wood and the amount of care taken with your flooring.
4. We recommend the use of entry mats at all exterior doors to try and avoid excessive wear and tear of your new timber floors
5. The use of expansion trims is recommended in lengths and widths exceeding 10-12m. If the option is taken not to have expansion trims fitted in the initial laying of your floor, the cost to have them installed at a later date, if required, **will be charged to you the client.**
6. If excessive expansion occurs in the floor please contact our customer service department on 9202 4555.

Checklist

- Client has received care and maintenance sheet
- Scotia colour
- Discussed use of expansion trims
- Advised if expansion joins not fitted that client will be charged for fitting if floor expands
- Flooring direction
- Areas to be installed marked clearly on the plan
- Areas to be installed marked clearly on the invoice/selection sheet

I have read and understand the above points

Clients Name:

Builder:

Signature:

Date: \..... \.....

Please contact our Customer Service Department on 9202 4555 if you have a maintenance issue with your flooring.

Kind Regards

Builders Department at Trevors Carpets