



MAINTENANCE AND GENERAL INFORMATION FOR LUXURY VINYL PLANK AND HYBRID PRODUCTS

Your Floor will provide years of enjoyment and enhancement to your home. But as with all flooring products some simple maintenance and care should be taken.

Please do:

- Sweep, Vacuum or Mop (microfibre) regularly to remove loose dirt which can scratch your flooring.
- Wipe up spills as soon as possible.
- Damp mop with a PH neutral detergent. (check manufacturers websites for recommended cleaning products).
- Place a natural colourfast mat outside entrances to collect tracked in dirt. We recommend mats without a rubber backing as the backing can cause permanent discolouration.
- Place protector pads under all furniture.
- Provide shade/protection from direct sunlight, for example floor to ceiling windows and doors.

Please do not:

- Use a steam mop on your flooring.
- Never slide furniture over an unprotected floor.
- Use chairs/furniture with roller casters directly on your floor.
- Pets can damage your flooring. Keep paws trimmed.

Please note:

Floor to ceiling windows coupled with the harsh Australian sun can create floor temperatures of over 80°C. hybrid floors are manufactured to be stable in low and high temperatures, however floors should be protected from extreme temperatures (under 0°C or over 55°C) and strong, direct sunlight by use of interior temperature control, window tinting, curtains, blinds or awnings.

Extreme temperature fluctuation can cause joins to lip or gaps to occur. Damage resulting from direct sunlight is not covered by the manufacturers warranty.