TREVORS CARPETS
FLOORING CENTRE

TREVORS CARPETS
12 Frobisher Street
OSBORNE PARK WA 6017

SCAM ALERT

ALERT TYPE	FALSE REPRESENTATION OF TREVORS CARPETS
IMPACT	FINANCIAL LOSS
PUBLISHED	29.05.2025

DESCRIPTION

We have been made aware of an individual falsely claiming to be a contractor and/or employee of Trevors Carpets. This person is contacting potential customers directly and offering to supply and install flooring on behalf of Trevors Carpets. After taking a deposit, the individual fails to deliver the promised work.

HOW THE SCAM WORKS

The scam typically begins when a customer posts a job request on online platforms such as HiPages, Airtasker, or Facebook Marketplace. The individual then contacts the customer directly, bypassing the job board's platform.

The scammer may:

- Attend the customer's property and provide a quote.
- Wear clothing branded with the Trevors Carpets logo.
- Claim to be a representative, employee, or contractor of Trevors Carpets.
- Direct the customer to a LinkedIn profile that falsely shows employment at Trevors Carpets.
- Issue a tax invoice using a legitimate ABN.
- Request a deposit via bank transfer.

After receiving the deposit, the individual fails to commence or complete any work and becomes uncontactable.

HOW TO PROTECT YOURSELF

- **Be cautious of unusually low prices.** If the quote seems too competitive, it may be too good to be true.
- **Watch for urgency**. Scammers often pressure customers by creating false urgency, e.g. "limited stock" or "urgent bookings".
- **Verify all claims.** If someone claims to represent Trevors Carpets and you have not purchased through one of our official retail stores, contact us immediately:

  Phone: (08) 9202 4545 Email: scams@trevorscarpets.com.au

- **Stay within official platforms.** If you are using job boards or online marketplaces, always keep communication within the platform and refer to their protection policies. Report any suspicious behaviour through their reporting channels.

IMPORTANT

Trevors Carpets does not authorise contractors to solicit jobs independently using our brand, nor do we allow individuals to wear our branded uniforms without approval. All authorised work must be arranged through our official retail locations.

If you suspect someone is falsely representing Trevors Carpets, please report it immediately to us.