



TERMS AND CONDITIONS

10K REDBOOK AND TREVORS (COMPETITION)

Below are the terms and conditions for the Competition. By submitting an entry for the Competition, you agree to be bound to these terms and conditions.

Information on how to enter and prizes form part of these conditions. By participating, entrants agree to be bound by these conditions. Entries must comply with these conditions to be valid.

The Organisers are TREVOR'S (1977) PTY LTD ABN 77 008 856 273 operating under the registered business name Trevors Carpets of 12 Frobisher Street, Osborne Park, Western Australia.

1 COMPETITION PERIOD

- (a) The Competition will commence on **Friday, 1 May 2026 at 9:00AM** Australian Western Standard Time (**AWST**) and end on **Sunday, 31 May 2026 at 06:00 PM AWST (Competition Period)**.
- (b) The draw of the winner will take place **Wednesday, 3 June 2026 at 10:00 AWST** after the Competition closes.

2 ELIGIBLE ENTRANTS

- (a) Entry is open to residents of Western Australia who are 18 years of age and over (**Eligible Entrants**).
- (b) Only one entry per email address only. Multiple individuals cannot enter for the same email address.
- (c) Directors, management and employees of the Organisers and their immediate family are not eligible to enter the Competition. In addition, retailers, suppliers, associated entities and agencies engaged by or related to the Competition are ineligible to enter.
- (d) For the purposes of clause 2(c), "immediate family" includes a person's spouse, ex-spouse, de-facto spouse, child, step child, adopted child, parent, step-parent, grandparent, uncle, aunt, siblings, step-siblings, or first cousin, whether or not they live in the same household.
- (e) The Competition requires no purchase or payment to enter. However, Eligible Entrants are responsible for all reasonable expenses to submit an entry.

3 SUBMITTING AN ENTRY, ENTRY CRITERIA AND VALID ENTRIES

- (a) For the avoidance of doubt, the Competition is not a game of skill and chance entirely determines the identity of the winner.
- (b) **Participating Locations:** Entries can only be made online on www.trevorscarpets.com.au
- (c) Unless set out otherwise in the Competition, only one entry per Eligible Entrant is permitted, per unique email address.
- (d) Once the competition entry is successfully submitted and received by the Organisers, the entry will be taken to have been officially submitted as a valid entry. Once an entry has been submitted, no changes to or withdrawal of the entry will be permitted.
- (e) To enter the Competition, the entry needs to be completed online by **6.00PM (AWST) Sunday 31 May 2026**.
- (f) The Organiser reserves the right to verify the validity of entries and to disqualify any entry which, in the opinion of the Organiser, includes objectionable content, profanity, potentially insulting, inflammatory or defamatory statements, any content which infringes the rights of another person (including intellectual property rights or rights of privacy or confidentiality), disqualify any entrant who tampers with the entry process, who submits an entry that is not in accordance with these terms and conditions or who has, in the sole opinion of the Organiser, engaged in conduct in relation to the Competition which is unlawful, fraudulent, misleading, deceptive, improper or generally damaging to the goodwill or reputation of the



Competition and/or Organiser. The Organiser reserves the right to disqualify a winner if the Organiser becomes aware that the winner and/or the winner's entry is of a type described in this clause. Incomprehensible, incomplete and/or otherwise indistinguishable entries will be deemed invalid.

4 PRIZE

- (a) The prize is a \$10,000.00 AUD flooring credit (the **Prize**) to be applied towards a single qualifying retail order placed at a Participating Location.
- (b) A qualifying retail order means an order that meets all of the following criteria (**Qualifying Order**):
 - (i) the order is for a residential property only. Commercial orders are not eligible.
 - (ii) the order is for carpet selected from the Triexta Carpet Range by Redbook only.
 - (iii) the selected carpet from the Triexta Carpet Range is required to be installed on Comfortmaster 10mm underlay; and
 - (iv) the installation is a standard residential installation only, within 50km of the Participating Location where the order is placed.
- (c) The Prize may not be applied towards any of the following:
 - (i) accessories.
 - (ii) uplift of existing flooring.
 - (iii) disposal of existing flooring.
 - (iv) floor preparation, including but not limited to ramps and levelling; or
 - (v) any flooring products outside of the Triexta Carpet Range by Redbook.
 - (vi) freight and any other fees and/or charges.

If the Qualifying Order is less than the Prize value, the Prize will be reduced to match the order amount. No cash refund will be provided for any difference.
- (d) If the Qualifying Order exceeds the Prize value, the difference will be due and payable in accordance with the Organiser's standard supply and installation terms and conditions and any relevant product addenda.
- (e) The Prize must be taken as offered and is non-refundable, non-transferable and cannot be redeemed for cash or any goods or services other than as specified in this clause.
- (f) All taxes and local government fees (excluding GST) that may be payable as a consequence of receiving the Prize are the sole responsibility of the winner.
- (g) The Organisers are not liable for any loss or damage (even if caused by negligence) as a result of any winner accepting and/or using the Prize, except for any liability which cannot be excluded by law.
- (h) Eligible Entrants acknowledge that the Organisers make no promise or guarantee regarding the suitability of any Prize and that any products or services received as a consequence of winning a Prize are not the responsibility of the Organisers.

5 PRIZE SUBSTITUTION

- (a) In the event that the Prize becomes unavailable for reasons beyond the Organisers' control, the Organisers may, at their absolute discretion, substitute the Prize with a prize of equal or greater value. The Prize is not redeemable for cash or credit under any circumstances.

6 DRAW DETAILS AND ANNOUNCEMENT OF WINNER

- (a) All entries will be uploaded into RandomPicker (<https://www.randompicker.com/about/>) for a fair, auditable draw.
- (b) The draw will be held at Trevors Osborne Park, 12 Frobisher Street, Osborne Park WA 6017: **Wednesday, 3rd June 2026 at 10:00 AM AWST.**
- (c) There is one (1) winner only. The first entry drawn is final. No additional draws will occur.
- (d) The winner will be announced via the Organiser's social media and digital channels
- (e) Entrants who have not won will not be individually notified. All Entrants are directed to the Organiser's social media and digital channels to view the results of the draw.
- (f) The winner will be contacted using the details provided at the time of entry. The winner must respond and confirm acceptance of the Prize within 30 days of notification. If the winner cannot be contacted or does not respond within that period, the Prize will be forfeited and the Organiser reserves the right to conduct a redraw or, at the Organiser's discretion, award the Prize to the next entry drawn.

7 PRIZE REDEMPTION

- (a) To claim the Prize, the winner may be required to provide proof of identity and/or proof of eligibility to the satisfaction of the Organiser prior to the Prize being awarded.
- (b) The winner must claim the Prize and place a Qualifying Order within 30 days of the draw date. Failure to do so will result in forfeiture of the Prize in accordance with Clause 6(f).
- (c) The Qualifying Order must be installed within three (3) calendar months of the order being placed. Where installation is delayed due to circumstances beyond the winner's control, including delays caused by the Organiser's scheduling or supply availability, the Organiser will use reasonable endeavours to extend this period accordingly.
- (d) The Prize may only be redeemed at the following Participating Locations (each a Participating Location):
 - Trevors Carpets Osborne Park, 12 Frobisher Street, Osborne Park WA 6017
 - Trevors Carpets Canning Vale, 163 Bannister Road, Canning Vale WA 6155
 - Trevors Carpets Joondalup, Unit 1-3, 170 Winton Road, Joondalup WA 6027
 - Trevors Carpets Willetton, 187 High Road, Willetton WA 6155
 - Trevors Carpets Midland, Unit 1, 178 Great Eastern Highway, Midland WA 6056
 - Trevors Carpets Bunbury, Unit 4, 11 Sandridge Road, Bunbury WA 6230
 - Trevors Carpets Busselton, Unit 1, 36 Bussell Highway, Busselton WA 6280
 - Trevors Carpets Albany, 143 Lockyer Avenue, Albany WA 6330
- (e) All installations, products and services are subject to the Organiser's standard supply and installation terms and conditions and any relevant product addenda.
- (f) Where the winner's nominated installation address is located more than 50 kilometres from the nearest Participating Location, the following alternative redemption conditions apply:
 - (i) the Qualifying Order will be processed as a standard supply and install order at supply and install pricing. The full Prize value of \$10,000.00 AUD remains available and will be applied to the Qualifying Order in the usual manner. The winner is responsible for arranging and funding their own installation and no provision, payment or credit will be made by the Organiser towards installation costs;
 - (ii) the winner must collect the product in person from either Trevors Carpets Osborne Park, 12 Frobisher Street, Osborne Park WA 6017 or Trevors Carpets Canning Vale, 163 Bannister



Road, Canning Vale WA 6155 (being the Organiser's warehouse locations), at a time agreed with the Organiser;

- (iii) the winner is solely responsible for arranging and managing the installation of the collected product. The installation will need to be inline with the products manufacturer requirements to ensure warranty. The Organiser accepts no responsibility for the quality, safety, or outcome of any self-arranged installation.

8 UNCLAIMED PRIZES

- (a) The Organisers will use their best endeavours to contact the winner of a Prize using the contact details provided in their entry. However the Organisers will not be liable for the winner's failure to receive a notification of winning if they provided incorrect contact details, their email security settings caused the notification to enter the spam or junk folder, or if they have not updated their domain or email subscription to receive the notification.
- (b) If a Prize is not accepted or claimed within 30 days of the winner being notified in writing by the Organisers, the winner will no longer be entitled to the Prize. If the winner fails to comply with the instructions in a written notification regarding claiming the Prize, the winner's entry will be disqualified and they will not be entitled to the applicable Prize.
- (c) If the winner does not accept or claim a Prize in accordance with clause 8(b), then the Prize can no longer be redeemed by the winner. The Organisers reserve the right to select a new winner at random from all Eligible Entrants.

9 USE OF ELIGIBLE ENTRANTS' PERSONAL INFORMATION

- (a) Personal information including Eligible Entrants' names, addresses, telephone numbers, emails, property address and business issues (if considered personal information) will be collected and used for the purpose of conducting this Competition and for market research activities. This may require disclosure to third parties, including local regulatory authorities and the Organisers' agents or third-party service providers, such as agents and marketing companies, for the purposes of conducting the Competition or for promotional and marketing purposes, including on social media and for future competitions (**Purpose**).
- (b) By entering this Competition, the Eligible Entrants consent to the use of their personal information for the Purpose, and that the Organisers may contact them to communicate regarding the Competition and for future marketing and material purposes without payment to promote the Organiser's other publications, products, services and events and to promote third party goods and services it may be interested in.
- (c) Eligible Entrants agree that the Organisers may use this information for that purpose and disclose it to other organisations or persons, including overseas service providers that may use it in any media for the Purpose.
- (d) The Organisers may contact the Eligible Entrants to participate in publicity, photography and any other promotional activity as the Organisers reasonably require without any compensation.
- (e) Eligible Entrants may access, change and/or update their personal information by contacting the Organisers at privacy@trevorscarpets.com.au. A copy of the Organisers' Privacy Policy is available at <https://www.trevorscarpets.com.au/privacy-policy/>. The Privacy Policy contains information about how individuals may access or correct personal information or make a privacy related complaint.

10 GENERAL CONDITIONS

- (a) The Organisers' decision to award any Prize to a particular entry is final and binding and no correspondence will be entered into in relation to any disputes associated with the Organisers' decisions.
- (b) The Organisers accept no responsibility for late, lost or misdirected entries or other communications.



- (c) Should an Eligible Entrant's contact details change during the Competition Period, it is the Eligible Entrant's responsibility to notify the Organisers. A request to access or modify any information provided as part of the redemption of a prize should be directed to the Organisers.
- (d) The Organisers may at their absolute discretion request verification of any personal information of Eligible Entrants provided for the purposes of the Competition and arranging a Prize, including but not limited to bank account details.
- (e) The Organisers reserve the right to disqualify any individual who breaches these terms and conditions, submits an entry that is not in accordance with these terms and conditions, or who is involved in any way in interfering or tampering with the fair and proper conduct of this Competition. Failure by the Organiser to enforce any of its rights does not constitute a waiver of those rights.
- (f) By entering this Competition, Eligible Entrants acknowledge and agree that these terms and conditions, the Competition and the consequences of receiving a Prize may be subject to the terms and conditions of third-party service providers such as social media platforms and payment providers (**Third Party Terms**). Provided that the Organisers have made it clear that it uses such third party suppliers and those suppliers' Third Party Terms apply, The Organisers will not be liable for any damage or loss suffered by the Eligible Entrants in connection with such Third Party Terms.
- (g) Participants in the Competition may have rights under the Australian Consumer Law and other similar legislation which cannot be excluded, restricted or modified by the Organisers. These terms and conditions do not exclude, restrict or limit those statutory rights in any way.
- (h) However, to the maximum extent permitted by law and subject to clause 10(i), the total liability of each party in respect of loss or damage sustained by the other party in connection with these terms is limited to the amount equivalent to the competition prize.
- (i) Clause 10(h) does not apply to any Eligible Entrant's or any person's liability in respect of loss or damage sustained by the Organisers arising from their breach of:
 - (i) clause 2;
 - (ii) clause 3, including any obligations regarding valid and proper entry into the Competition; or
 - (iii) where a person has incorrectly entered or fraudulently entered the Competition.
- (j) The Organisers will not be liable for performance delays nor for non-performance due to causes beyond their reasonable control, including any decision of a government authority in relation to COVID-19. If the Competition is not capable of running as planned, the Organisers reserve the right in its sole discretion to take any action that may be available to it, and to cancel, terminate, modify or suspend the Competition, or amend these terms and conditions, unless to do so would be prohibited by law.
- (k) These terms and conditions are governed by the laws applying in Western Australia.